



GOVT. DEGREE COLLEGE DRANG AT NARLA

Teh. Padhar, Distt. Mandi (HP)-175012



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01908-260645



www.qcdrang.ac.in



4.17: Feedback from Stakeholders other than Students and action taken thereon

Government Degree College Drang at Narla continuously gathers feedback from stakeholders beyond students—such as parents, teachers, and alumni—to obtain valuable insights for improving academic and support services.

Parents:

- Online Surveys: The college conducts online surveys through Google Forms to collect feedback on college policies, communication, infrastructure, and student support services.
- Meetings: Regular parent-teacher meetings are organized to discuss concerns and suggestions related to institutional development and students' academic progression.

Teachers:

- Performance Reviews: The institution conducts periodic reviews that include teacher feedback on curriculum delivery, Infrastructure, teaching-learning processes, and resources.
- Collaborative Workshops: Government Degree College Drang at Narla organized conference to encourage teachers to share academic experiences and innovative practices at the national level. The faculty members are encouraged to participate in national as well as international conferences or workshops.

Alumni:

- The Old Students' Association of Government Degree College Drang at Narla conducts career counselling programmes on a regular basis to guide students in understanding various career options and planning their future effectively.

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Principal
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Teachers' Feedback Analysis – Percentage-wise Summary (Total Respondents: 10)

<https://forms.gle/SVC87X4hxgXxHRX59>

Government Degree College Drang at Narla

Parameter	Response Category	No. of Teachers	Percentage (%)
Syllabus suitable to the course	Agree / Partially Agree	10	100%
Syllabus need-based in present scenario	Yes	6	60%
	Partially	4	40%
Aims & objectives of syllabus are clear	Agree / Strongly Agree	9	90%
	Neutral	1	10%
CBCS better than annual system	Fully / Partially Agree	8	80%
	Disagree	2	20%
Freedom to adopt new teaching techniques	Yes	7	70%
	Maybe	2	20%
	No	1	10%
Infrastructure facilities (Rating 4-5)	Good to Very Good	8	80%
	Average / Poor (≤ 3)	2	20%
Institutional support for professional development (Rating 4-5)	Good to Very Good	8	80%
	Average / Poor (≤ 3)	2	20%
Financial support & incentives (Rating 4-5)	Satisfactory	5	50%
	Needs improvement (≤ 3)	5	50%

Overall Interpretation: Most teachers expressed satisfaction with the syllabus design, clarity of objectives, teaching autonomy, infrastructure, and professional development support. However, financial incentives and infrastructural expansion (especially the Science Block and faculty strength) emerged as key areas requiring further attention. The Science Block has been completed; however, a few issues related to sanitary pipe leakage have been observed and are being addressed. The building will be handed over to the college shortly after rectification.

(Signature)

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PARENTS FEEDBACK

<https://forms.glc/4du3UzANRmfiTycL8>

Parent Feedback Analysis with Institutional Response

Parameter / Issue	Parent Response	No. of Parents	Percentage (%)	Institutional Response / Action Taken
Accessibility to Principal	Yes	56	70%	Parents are encouraged to interact freely with the Principal during working hours and PTA meetings.
	No / Cannot say	24	30%	Further efforts will be made to strengthen parent-administration communication.
Interaction with Teachers	Yes	58	72%	Teachers maintain regular interaction with parents regarding academic progress.
	No / Limited	22	28%	
Regular Updates (Call/SMS/WhatsApp etc.)	Yes	52	65%	Multiple communication platforms are used to keep parents informed.
	Sometimes	18	22%	
	No	10	13%	
Fee Structure	Suitable / Appropriate	62	78%	Fee structure is as per government norms and considered reasonable by most parents.
	Needs improvement	18	22%	
Holistic Development Environment	Yes	60	75%	The college provides a supportive academic and co-curricular environment.
	Cannot say / No	20	25%	
Development of Social Values	Yes	57	71%	Students participate in NCC, NSS, sports, and extension activities promoting values.
	Cannot say / No	23	29%	
PTA Formation & Meetings	Yes	59	74%	PTA is constituted and meetings are conducted regularly.
	Sometimes / No	21	26%	
Suggestions at Planning Level	Yes	48	60%	Parent suggestions are invited during PTA meetings.
	Sometimes	22	28%	
Recommendation of College to Others	No	10	12%	
	Yes	61	76%	Indicates strong parental trust and satisfaction.
Transportation Facility	No / Not sure	19	24%	
	Concern raised	44	55%	The college is connected by a wide road and located about 300 meters from the National Highway (four-lane, under development). Public transport is available; the matter of a dedicated bus has been raised with higher authorities.
Girls' Hostel	Demand raised	46	58%	The issue has been raised repeatedly with Government and higher authorities and is under active pursuit.
Sports Facilities / Sports Teacher	Improvement suggested	38	48%	Despite constraints, college game in-charges train students effectively. The college has performed well in Chess, Shooting, Volleyball, and Wrestling.
Toilets & Sanitation	Mostly satisfied	60	75%	Toilets are in good condition; a sanitation committee is functional for regular monitoring.
Internet / Wi-Fi Facility	Requirement suggested	42	53%	The college is in the process of making the campus Wi-Fi enabled.
Canteen Facility	Upgrade suggested	36	45%	Canteen upgradation is planned to improve hygiene and services.
Campus Security & Outsiders	Concern raised	30	38%	The college has taken the initiative with local police for regular patrolling, especially near jungle areas. Outsiders are strictly prohibited without prior permission.

Overall Interpretation and Institutional Response:

Most parents expressed satisfaction with the academic quality, teacher-parent interaction, fee structure, discipline, and holistic development of students. Many parents are willing to recommend the college to others, indicating strong confidence in the institution. In response, the college has addressed parent concerns within its available resources and has taken proactive steps to strengthen security, sanitation, sports training, and communication. Infrastructure-related demands such as a Girls' Hostel and transportation facilities have been regularly taken up with the Government and higher authorities. The institution remains committed to continuous improvement and student welfare.

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Student Satisfaction Survey (OSA) 2024-25

<https://forms.gle/SLWDwyHAgzFVzRmc7>

Student Feedback Summary (Response-Percentage Table)

S. No.	Feedback Parameter	Major Response(s)	Percentage
1	Teachers capable of effective subject knowledge	All / More than 80% teachers	92%
2	Syllabus covered during the session	90-100% syllabus covered	88%
3	Teachers available outside class for guidance	Always available	86%
4	ICT-based teaching facilities	Excellent / Very Good	90%
5	Fairness of internal evaluation	Always fair	71%
6	Seminars / workshops / expert talks	Yes, always	82%
7	Library facilities (books & seating)	Excellent / Very Good	84%
8	Cooperation of office staff	Very helpful	49%
9	Location & transportation facility	Depends on transport availability	46%
10	Cleanliness, sanitation & drinking water	Very Good	44%
11	Principal's accessibility to students	Yes	91%
12	Informativeness of college website	All information available	67%
13	Overall college rating	★★★★ (Four Stars)	48%
14	Major concern highlighted	Transportation facility	Most responses


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Action Taken For Students Feedback (2024-25)

Category	Specific Concern / Issue	Status / Action Needed
Transportation	The college faces significant transportation challenges, including limited or no bus service, difficulty reaching the campus, and an overall weak transport system.	Being a government college located in a village, 300 meters from the highway, bus service is currently limited. The administration and government have been informed, and the issue is expected to be resolved upon completion of the four-lane road.
Hostel	Girls hostel not available / Girls hostel problem	Regarding the girls' hostel, this issue has been raised multiple times. Recently, the process has been reinitiated. As we have ample space, we hope for a positive resolution soon
Teachers	Music teacher not available	Regarding the music teacher, in August 2024, he was promoted as Principal. Despite this, he continued to take classes for the benefit of the students.
Teachers	Physical education teacher not available / Regular physical teacher	"Although there is no Physical Education teacher post, our game in-charges have done exceptionally well. Under the guidance of Prof. Hukam Chand, we won a bronze medal in inter-college shooting in 2023 and secured 5th position this year. In volleyball, with assistance from GSSS Padhar PTI and DPE, our M/W team reached the quarterfinals. In chess, under Prof. Asha Singh, our college achieved 4th position and secured selections for university trials. In badminton, the team participated in tournaments under Prof. Saroj Kumari's guidance.
Teachers	Sports teacher not available	
Teachers	Environment / E.V.S teacher problem	We don't have post for this subject.
Facilities	Canteen not available / Proper canteen needed	We have received funds from the local Panchayat Pradhan for the renovation of the canteen, and it will be properly maintained.
Facilities	Playground not available	The playground provides sufficient space for games. Students are encouraged to participate, and the annual athletic meet is also conducted regularly
Facilities	Science block not open for students	Due to some discrepancies in construction, the science block is still underway and will be handed over to the college soon.
Facilities	Smart classroom not available for arts students	Smart classrooms are available for all students and faculty, including those in the Arts stream.
Facilities	Washroom not cleaned properly	Washrooms are cleaned regularly, with the cleanliness committee overseeing maintenance. Students are counselled to maintain hygiene, especially girls, who are instructed to dispose of sanitary pads in dustbins or sanitary vending machines.
Facilities	College road not good; mud during rain	As the four-lane work is in progress, the road 200 meters from the college near the highway is muddy. The matter has been raised telephonically with NHAI.
Communication / Notices	Sports and competition notices not properly mentioned	All notices are displayed on the college notice board. Students are advised to regularly check the college website for committee updates and other important information.
Safety / Security	Need some patrolling around the college campus	Police patrolling is carried out by the department and will be requested again, particularly in areas around the college.

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